

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 28th day of November 2018

C.G.No:170/2018-19/Anantapur Circle

Present

Sri. A. Jagadeesh Chandra Rao
Sri. D. Subba Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Member (Technical)
Independent Member

Between

G.Shankar Reddy,
Hanchanahal,
Vidapanakal,
Anantapur -Dist.

Complainant

AND

1.AE/Vidapanakal
2. ADE/Uravakonda
3.DE/Kalyandurg

Respondents

ORDER

1. Complainant filed a petition before this Forum regarding redressal of delay in releasing of Agriculture service connection.
2. Respondents No.1 and 2 filed their joint written submission stating that the total line and DTR work to the complainant was completed but the services were not released to him due to the problems in migration of services from APCPDCL to APSPDCL. Now the complainants again registered the applications on 27.09.2018 and accordingly the Agriculture services were released and thus the grievance of the complainant was redressed.
3. The Respondent No.3 had also submitted his written submission stating that the services of the complainant were released.
4. Complainant also expressed his satisfaction over redressal of his grievance to the forum when he was contacted by the forum over phone on 02.11.2018 at 11.50 A.M.
5. Since the grievance of the complainant was resolved by the Respondents, accordingly the case is disposed off in favour of the complainant.

DESPATCHED
29/11/18

C.G.No:170/2018-19/Anantapur Circle

If aggrieved by this order, the complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh, Flat No:401, 4thFloor, Ashoka Chambers, Opposite to MLA Quarters, Adarsh Nagar, Hyderabad-500063**, within 30 days from the date of receipt of this order.

This order is passed on this, the 28th day of November 2018.

Sd/-
Member (Technical)

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Orders



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer(Chief General Manager/Operation)/CGRF/APSPDCL/TPT

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters , Adarsh Nagar,Hyderabad-500063.

Copy Submitted to the Secretary, APERC,11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.